

COMPANION TO THE TORUŃ SYMPHONY ORCHESTRA

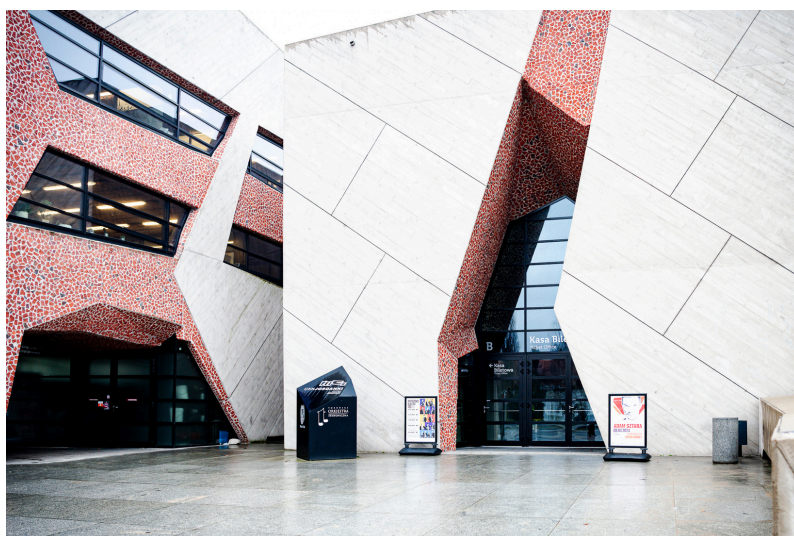


T O R U Ń S K A
ORKIESTRA

SYMFONICZNA

WHAT CAN YOU LEARN FROM THE COMPANION?

- What is the Toruń Symphony Orchestra?
- How do you get to the TOS?
- How do you enter the building?
- Where are the changing rooms and toilets?
- What does the layout of the building and floors look like?
- How do you buy tickets for concerts and events?
- What are the concert halls like?
- What additional facilities are available at the TOS?
- What symbols are used at the TOS?
- What code of conduct is observed at the TOS?
- How can you get in touch?





WHAT IS THE TORUŃ SYMPHONY ORCHESTRA?

The Toruń Symphony Orchestra (TOS) is a cultural institution dedicated to music.

At the Toruń Symphony Orchestra you can:

- listen to concerts,
- attend music shows,
- participate in music festivals.

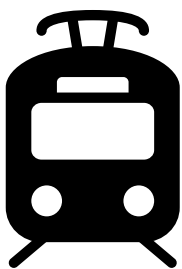
Our orchestra consists of an artistic team responsible for creating concerts and festivals and an administrative team that manages the institution.

The Toruń Symphony Orchestra is often abbreviated to TOS.

The TOS is based at 1-3 Aleja Solidarności St. in Toruń, within Jordanki Cultural and Congress Centre.



HOW DO YOU GET TO THE TORUŃ SYMPHONY ORCHESTRA?

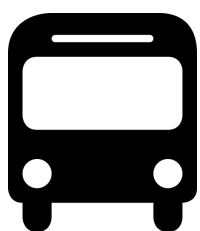


By tram, lines: 1, 3, 6, 7
Stop: Aleja Solidarności
(~ 70 m from the TOS)

By tram, lines: 1, 2, 4
Stop: Odrodzenia
(~ 170 m from the TOS)

By tram, line 5
Stop: Wały gen. Sikorskiego
(~ 190 m from the TOS)

HOW DO YOU GET TO THE TORUŃ SYMPHONY ORCHESTRA?



By bus, lines: 10, 12, 14, 20, 27, 30, 31, 32, 38, 111, 112, 115

Stop: Wały gen. Sikorskiego

(~ 190 m from the TOS)

HOW DO YOU GET TO THE TORUŃ SYMPHONY ORCHESTRA?



By bike: bike racks are available near the TOS building.



HOW DO YOU GET TO THE TORUŃ SYMPHONY ORCHESTRA?



By car: underground car park is available beneath the building.

It is open 24 hours a day and can accommodate 185 cars.

The car park is accessible from Al. Solidarności St.

Parking fees:

The charge for each commenced hour of parking between 6:00 AM and 5:00 PM is PLN 5 and between 5:00 PM and 6:00 PM - PLN 4.



HOW DO YOU GET TO THE TORUŃ SYMPHONY ORCHESTRA?



Accessible parking: 5 spaces for people with disabilities.



HOW DO YOU GET TO THE TORUŃ SYMPHONY ORCHESTRA?

In front of the main entrance there are 3 free 'Kiss and Ride' parking spaces.

Drivers can stop there for 1-2 minutes for passengers to get off but must leave immediately. These spaces are not for long-term parking.



HOW DO YOU GET TO THE TORUŃ SYMPHONY ORCHESTRA?

The TOS can be accessed from the car park using the lift.



ENTRANCE TO THE BUILDING

The Toruń Symphony Orchestra (TOS) is located in the Jordanki Cultural and Congress Centre.

You can enter the building through the main entrance on Aleja Solidarności St.

The entrance features a glass door with black slats.

The door opens outwards.



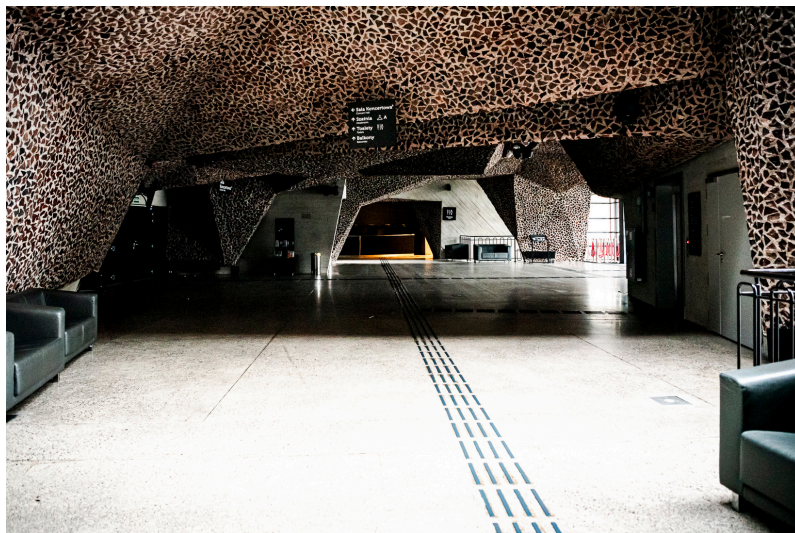
ENTRANCE TO THE BUILDING - MAIN HALL

Upon entering, you will find yourself in the main lobby of the TOS. The lobbies at the Centre are often referred to as the foyer.

If you are attending a concert, TOS staff will check your ticket just as you pass the main entrance.

Once your tickets have been checked, on the right you will find the cloakroom, toilets and the entrance to the lower side balcony.

Straight ahead, you will see the stairs and main entrance to the Concert Hall, and on your left – the lift and main entrance to the Chamber Hall.



ENTRANCE TO THE BUILDING - VIA THE CAR PARK

You can also enter the building via the lift from the underground car park.

The entrance from the car park opens one hour before the event.

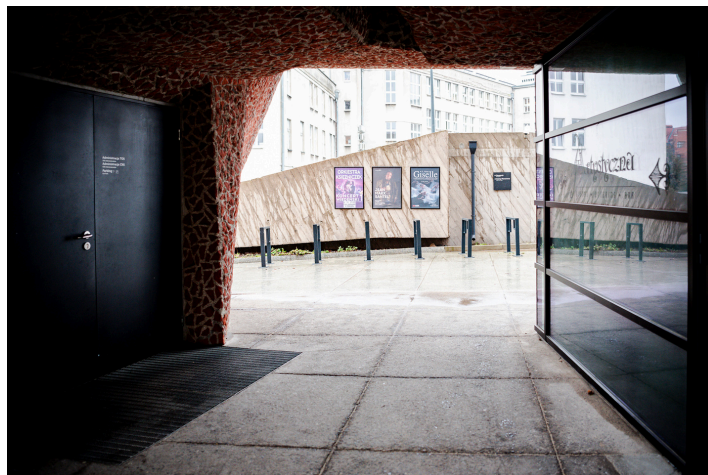


ENTRANCE TO THE BUILDING - VIA THE CAR PARK

You can also reach the Concert Hall from the car park via the main entrance accessible from Al. Solidarności St.

Take the lift and exit at Level 0.

After exiting the stairwell, walk towards Al. Solidarności St., then turn left to Entrance A.



CLOAKROOM

The main cloakroom is located on Level 0 and is marked with the letter A.

Two smaller cloakrooms, B and C, are located on Level -1.

When you leave your jacket in the cloakroom, you will receive a numbered token.

After the concert, present your token at the cloakroom, and the staff will return your jacket.

Using the cloakroom is mandatory.



BUILDING PLAN

The Toruń Symphony Orchestra building is large, with four floors: Two below ground and two above ground.

Floor -2: the car park

Floor -1: entrance to the lower rows of the Concert Hall and the Chamber Hall, entrance to the Rehearsal Hall, cloakrooms and toilets.



BUILDING PLAN

Floor 0: two main entrances to the **Concert Hall**, the main entrance to the Chamber Hall, the entrance to the lower side balcony, cloakroom, toilets, passage to the 'Artystyczna Bistro' restaurant.



Mezzanine between floors 0 and 1: entrance to the upper side balcony.

Floor 1: entrance to the main balcony of the Concert Hall, toilets.

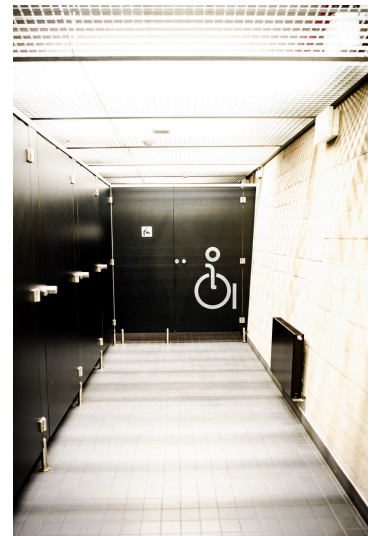


TOILETS

Toilets are available on every floor.

All toilets are accessible for people with special needs.

Toilets with baby changing facilities are located on Floors -1, 0, and 1.



LIFTS

You can move between floors using the lift.

The lift has an audio system that announces the floor number.

Braille markings are included on the buttons for accessibility.



TICKETS

You can purchase tickets for events organized by the Toruń Symphony Orchestra (TOS) through the following options:

- At the ticket office (located on the ground floor)

When facing the building, the ticket office is to the left of Entrance B.

- Online

www.tos.art.pl (under the TICKETS tab),

- Online

www.biletytos.pl.

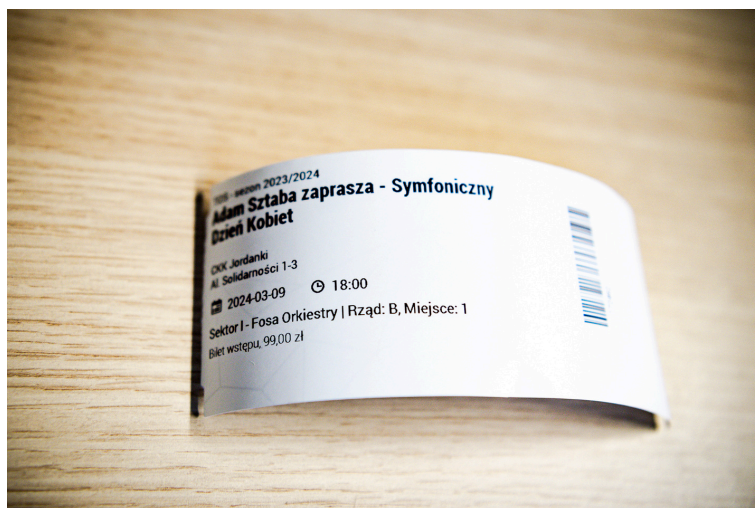


TICKETS

People with disabilities and their assistants are eligible for discounted tickets.

If you use a wheelchair and would like to attend a concert, please purchase a wheelchair ticket.

This option is available when buying a ticket at the ticket office.



CONCERT HALLS

The TOS has two concert halls:

The Concert Hall is the largest performance space at the TOS. It can be accessed from Floors -1, 0, 1, depending on your seat. Staff will assist you in finding the correct floor, door, and seating area.

Wheelchair-accessible seating is available between sectors II and III.

Seating capacity of the hall is approximately 882 people.



CONCERT HALLS

The Chamber Hall is a smaller, more intimate performance space. It can be accessed from floor 0.

Seating capacity of the Chamber Hall is approximately 287 people.

If you use a wheelchair, the auditorium staff will assist you in finding a comfortable viewing area.



ADDITIONAL FACILITIES - GUIDING LINES

On Levels 0 and -1, we have installed guiding lines with tactile paving to assist visually impaired visitors.



ADDITIONAL FACILITIES - TYPHLOGRAPHIC DIAGRAM

Near the main entrance, you will find a typhlographic diagram of the building.

This tactile map allows visitors to explore the layout of the Centre by touch.

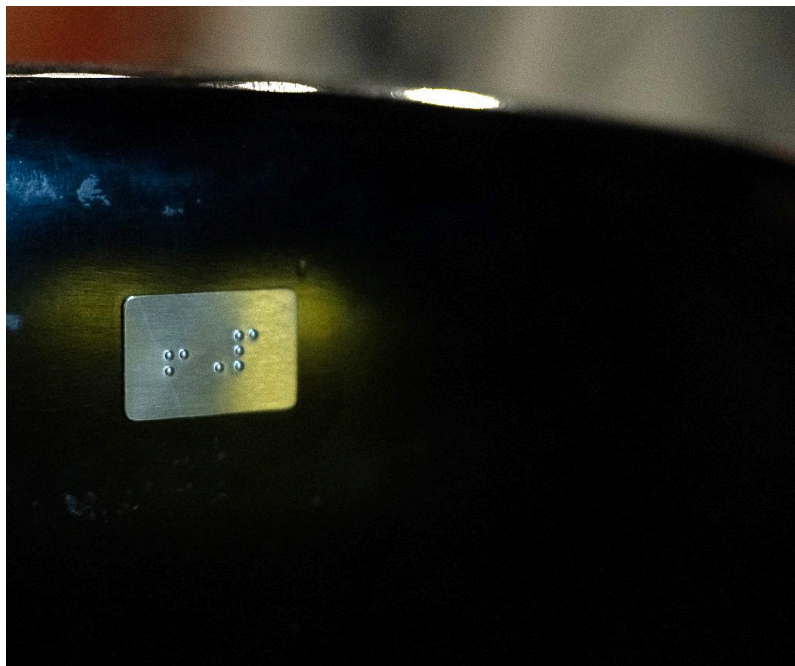
The diagram includes Braille captions for accessibility.



ADDITIONAL FACILITIES - BRAILLE PLAQUES

In the Concert Hall, Braille number plaques are placed on the back of seats in rows 6 and 17.

In the Chamber Hall, they are located on seats in rows 1 and 17.

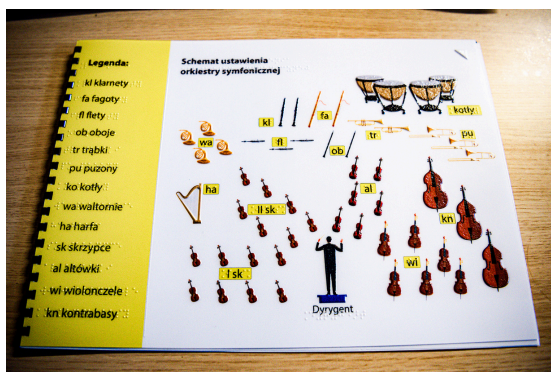


ADDITIONAL FACILITIES - TYPHLOGRAPHIC DIAGRAMS, AUDIO GUIDES AND INDUCTION LOOPS

At the ticket office, you can borrow typhlographic diagrams of the Concert Hall and the orchestra's stage layout.

There are also audio guides to help navigate the building and locate your seat.

There's also an induction loop to assist hearing-impaired visitors with ticket purchases.



SYMBOLS USED AT THE TORUŃ SYMPHONY ORCHESTRA

Szatnia

Cloakroom



Winda

Lift



Toalety

Toilets



Tapas Bar

Tapas Bar



CODE OF CONDUCT AT THE TOS

1. If you have any questions, feel free to ask the event staff. Event staff can be identified by their badges, which read: "Obsługa widza" (Audience Attendant) or "Wolontariusz" (Volunteer).

During the concert, TOS staff members will also be available to assist you. They wear badges labelled "Organizator" (Organiser).



2. Please maintain silence in the concert halls.
3. Food is not allowed in the concert halls.
4. You may bring a plastic water bottle, but cups or open drinks are not permitted inside.

CODE OF CONDUCT AT THE TOS

5. We recommend arriving in advance of the concert start time. You may wait on the couches located on Floors 0 and -1.



6. If you arrive late, event staff may not be able to admit you to the concert.
7. Please applaud only after a piece has concluded. A good cue for applause is when the conductor turns to face the audience.
8. Recording and taking photos during the concert is not allowed.

CONTACT

Ticket office hours:

Thursdays and Fridays: 1.00 PM to 7.00 PM

The ticket office also opens one hour before each concert.

Ticket office contact:

E-mail: kasa@tos.art.pl

Phone: 56 642 43 79

Accessibility Coordinator:

Katarzyna Olszewska

E-mail: k.olszewska@tos.art.pl

Phone: 790 206 810

Phone & SMS inquiries:

Monday - Friday, 8:00 AM - 4:00 PM

Secretariat Contact:

E-mail: sekretariat@tos.art.pl

Phone: 56 622 88 05

Website:

www.tos.art.pl

AUTHORS OF THE COMPANION

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